



GENERATORS | WELDERS | AIR COMPRESSORS |  
LIGHTING TOWERS | ENGINES

## Portable Generator Warranty Procedure

1. Complete the warranty link <http://forms.genelite.com.au/warranty>
2. Supply a Photo of Genelite Name plate ( Displaying the original SO etc )
3. Supply a photo of the Serial Number Sticker on all HY ( Hyundai Blue Portable units )
4. Supply a Photo of the serial number on DHY units ( Sticker inside the Breaker Panel )
5. Supply a Photo of Hour meter if a Control Panel, screen shot of the hour meter reading
6. Supply a Photo of the Controller Screen with the Error Code
7. A detailed description of the fault, photo of the part in question if known.

*Genelite are not responsible for any Disconnection, Reconnection, Cranage. Transport nor Third Party Assessments unless prior arrangements made with Genelite.  
Any warranty claim remains " To be Assessed " until the investigation completed.*